

CCG Improvement and Assessment Framework 2016/17

60 indicators across four domains are not intended to provide comprehensive coverage of NHS England and CCG responsibilities. They are intended to be a small number of key metrics chosen to drive improvement in the highest priority areas:

- ❖ **Better Health** (Health & wellbeing gap): this section looks at how the CCG is contributing towards the better health of its population. Areas include child obesity, diabetes, falls, personalisation and choice and health inequalities.
- ❖ **Better Care** (Care & Quality gap): this principally focuses on important clinical areas, to ensure that patients are accessing high quality, timely services. Areas include cancer, mental health, learning disability, maternity and primary medical care.
- ❖ **Sustainability** (Finance & efficiency gap): this section looks at how the CCG is commissioning sustainable services, ensuring that it remains in financial balance and is securing good value for patients and the public from the money it spends. Areas include CCG financial balance, new models of care and estates strategy.
- ❖ **Leadership**: this assesses the quality of the CCG's leadership, the quality of its plans, how the CCG works with its partners, and the governance arrangements that the CCG has in place to ensure it acts with probity. Areas include quality of leadership, workforce engagement and estates strategy.

IAF Indicators for Telford and Wrekin CCG

Improvement and Assessment Framework

Area	Sub-section	Indicator	Latest Value (date)/ RAG
Better Health	Smoking	101a Maternal Smoking at Time of Delivery (SaToD)	21% (Q3, 2016/17) /AMBER
	Child Obesity	102a Percentage of children aged 10-11 classified as overweight or obese	36% (2014/15) /RED
	Diabetes	103a Diabetes patients that have achieved all the NICE-recommended treatment targets: Three (HbA1c, cholesterol and blood pressure) for adults and one (HbA1c) for children	40% (2014/15)
		103b People with diabetes diagnosed less than a year who attend a structured education course	1.7% (2014/15) /RED
	Falls	104a Injuries from falls in people aged 65 and over	1077 per 100,000 (Jun '16)/ GREEN
	Personalisation and Choice	105a Utilisation of the NHS e-referral service (ERS) to enable choice at first routine elective referral	39% (Jan 2017) /RED
		105b Personal health budgets	3 per 100,000 (Q1, '16/17) /AMBER
		105c Percentage of deaths which take place in hospital	47% (year to Q1, 2016/17)
		105d People with a long-term condition feeling supported to manage their condition(s)	62% (2016)
	Health Inequality	106 Inequality in avoidable emergency admissions	Absolute gradient 969 on underlying CCG mean of 837 (Q4, 2015/16)
	Anti-microbial resistance	107a Appropriate prescribing of antibiotics in primary care	1.054 (year to Dec 2016) /GREEN
		107b Appropriate prescribing of broad spectrum antibiotics in primary care	6.2% (year to Dec 2016) /GREEN
	Carers	108a Quality of life of carers: health status (EQ5D) score	79% (2016)
Better Care	Learning Disability	124a Reliance on specialist inpatient care for people with a learning disability and/or autism	70 per million (Q2, '16/17)/AMBER
		124b Proportion of people with a learning disability on the GP register receiving an annual health check	18% (2015/16) /RED
	Dementia	126a Estimated diagnosis rate for people with dementia	64.8% (Mar 2017) /RED
		126b Dementia care planning and post-diagnostic support	74% (2015/16)
	Mental Health	123a IAPT recovery rate	61% (Q2, 2016/17) /GREEN
		123b People with first episode of psychosis starting treatment with a NICE-recommended package of care within 2 weeks of referral	50% (quarter to Jan 2017) /AMBER
		123c Children and young people's mental health services transformation	15% (Q2, 2016/17)
		123d Crisis care and liaison mental health services transformation	58% (Q2, 2016/17)

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Area	Sub-section	Indicator	Latest Value (date)/ RAG	
Better Care (cont'd)	Care Ratings	121	Use of high quality providers (combined CQC scores)	51 (Q3, 2016/17)
	Cancer	122a	Cancers diagnosed at early stage	49% (2014) /AMBER
		122b	People with urgent GP referral having first definitive treatment for cancer within 62 days of referral	86.1% (Jan 2017); 84.5% (YTD) /AMBER
		122c	One-year survival for all cancers	67% (2013) /RED
		122d	Cancer patient experience	85% (2015)
	Maternity	125a	Neonatal Mortality and Stillbirth	7.8 per 1000 (2014) /AMBER
		125b	Women's experience of maternity services	81% (2015) /AMBER
		125c	Choices in maternity services	62% (2015) /AMBER
	Urgent and Emergency Care	127a	Achievement of milestones in the delivery of an integrated urgent care service	2 of 8 (Aug 2016)
		127b	Emergency admissions for urgent care sensitive conditions	2411 (Q4, 2015/16)
		127c	Percentage of patients admitted, transferred or discharged from A&E within 4 hours	74% (SaTH, Jan 2017) /RED
		127d	Ambulance waits	61% (ARP, Jan 2017) /RED
		127e	Delayed transfers of care attributable to the NHS per 100,000 population	7.8 (Nov 2016) /AMBER
		127f	Population use of hospital beds following emergency admission	0.9 (Q1, 2016/17)
	Primary Medical Care	128a	Management of Long Term Conditions: emergency admissions	851 (Q4, 2015/16)
		128b	Patient Experience of GP services	82% (2016) /AMBER
		128c	Primary care access	18.8% (Q3, 2016/17)
		128d	Primary care workforce	1.07 per 1000 (2016)
	Elective access	129a	Patients waiting 18 weeks or less from referral to hospital treatment	87% (Jan 2017) /RED
	Seven day services	130a	Achievement of clinical standards in the delivery of seven day services	n/a
NHS Continuing Healthcare	131a	People eligible for standard NHS continuing healthcare	18.7 (Q2, 2016/17) /AMBER	

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Sustainability	Financial Stability	141a	Financial Plan	Green (2016)
		141b	In-year financial performance	Green (Q2, 2016/17)
	Allocative Efficiency	142a	Outcomes in areas with identified scope for improvement	n/a
		142b	Expenditure in areas with identified scope for improvement	n/a
	New models of care	143a	Adoption of new models of care	n/a
	Paper-free at the point of care	144a	Local digital roadmap in place	Yes (Q3, 2016/17)/GREEN
		144b	Digital interactions between primary and secondary care	55% (Q3, 2016/17) /GREEN
	Estates strategy	145a	Local strategic estates plan (SEP) in place	Yes (2016/17) /GREEN
Leadership	Sustainability and Transformation Plan	161a	Sustainability and Transformation Plan (STP)	Submitted
	Probity and corporate governance	162a	Probity and corporate governance	Compliant (Q2, 2016/17)/GREEN
	Workforce engagement	163a	Staff engagement index	3.75 of 5 (2015) /GREEN
		163b	Progress against workforce race equality standard	0.21 (2015: lower is better)
	CCG's local relationships	164a	Effectiveness of working relationships in the local system	69% (2015/16) /GREEN
	Quality of leadership	165a	Quality of CCG leadership	Green (Q2, 2016/17)

Indicators published on "My NHS" <https://www.nhs.uk/service-search/scorecard/results/1173>