

Telford & Wrekin GP Practice

Newsletter - Issue 49

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Updates for Primary Care

General Data Protection Regulation (GDPR) Starting on 25 May 2018

The new GDPR sets out requirements for how organisations – including GP Practices – will need to handle personal data from **25 May 2018**. Guidance to the GDPR is available from the Information Commissioner's Office (ICO) [here](#) – which includes 12 steps to take.

Do you Know who your Healthy Lifestyle Advisor is?

A reminder about the Healthy Lifestyle Advisors who offer clinics in your practice. They are offering behaviour change sessions to patients who need support to live healthier lifestyles. Advisors are not only there to provide advice for weight loss they are involved in much more and would like to encourage you to send your patients who you think would benefit from support. They work closely with other community services and signpost into a wide range of services such as IAPT, Aquarius, CAB, TACT, Branches, Recharge and are constantly looking to connect patients with social activities in their locality to help sustain their positive behaviour change or improve their emotional health and reduce social isolation. Follow [the link](#) for further information.

Guidance in Relation to Transgender Patients

Where a person has a gender recognition certificate, it is against the law to

divulge information about their gender without their consent except in certain circumstances. Please follow this link to the legislation that relates to this

<http://www.legislation.gov.uk/ukpga/2004/7/section/22>

There is also some useful information on BMA website

<https://www.bma.org.uk/advice/employment/gp-practices/service-provision/prescribing/gender-incongruence-in-primary-care>

Impending move for the Shropshire and Mid Wales Fertility Centre

The Shropshire and Mid Wales Fertility Centre is moving from its current location at the Royal Shrewsbury Hospital to new bespoke premises at the Severn Fields Health Village, Sundorne Road, Shrewsbury, SY1 4RQ. The relocation is happening over a period of about 6 weeks during June/July 2018. The last embryo transfers at RSH are taking place the week commencing 21 May. It is anticipated that IVF/ICSI treatments will be recommencing at Severn Fields from 9 July. During the period of the move other fertility appointments will continue at RSH/PRH as they do now with a view to most of the appointments being undertaken at Severn Fields from 2 July. Consultant clinics will remain at RSH/PRH for the foreseeable future. [Read more.](#)

GP Online Consultation

NHS England has now published two surveys– one for GPs and practices and another for the public on online consultations. NHS England is seeking views on what people think about the idea of online consultations so we can improve the service and increase the availability and use. This will help us provide the right information, advice and guidance; explaining the benefits and addressing the barriers to online consultations.

- [GP practice team survey](#)
- [Public survey](#)

There is a comms resource pack which will be available on [the website](#) to help support. This includes web copy, bulletin copy, social media posts and a public facing handout.

NHS England is not doing any proactive media but Healthwatch may put a press release out and we will confirm and share if they do.

Prof Nigel Sparrow OBE's CQC tips and mythbusters

Prof Nigel Sparrow OBE is CQC's Senior National GP Advisor. He clears up some common myths about the CQC's inspections of GP and out-of-hours services and shares agreed guidance to best practice.

Attached is the latest '[How CQC monitors, inspects and regulates NHS GP practices](#)' handbook (page 17 notes the evidence table and report) and the registration document [Scope of Registration](#).

A link to the latest updates: <http://www.cqc.org.uk/guidance-providers/gps/nigels-surgery-full-list-tips-mythbusters-latest-update>

Affected by cancer? We want to hear about your experiences

Telford and Wrekin and Shropshire Cancer Group are seeking the views of people affected by cancer in order to help improve cancer and cancer support services in Telford and Wrekin.

An online survey has been launched so people can give their views on what works well, what doesn't and how things could be changed to make services better.

Please could you print and display the [attached poster](#) in your waiting areas so we can get as many views as possible.

The survey is open until 5pm on Friday 15 June.

Safeguarding

Club Safeguarding Consideration List for Parents, Carers and Clubs

A consideration list is available to help carry out some simple checks to ensure clubs are doing everything possible to safeguard individuals whilst they are attending or allow a parent/carer to carry out simple checks on how well the club is run. [Read more.](#)

Training & Events

Child Sexual Abuse and Exploitation

Specialist course providing a detailed understanding of child sexual abuse and exploitation, and it will highlight signs and indicators of abuse and informs the learner what to do in response to concerns about a child. [Read more.](#)

Child Centred Practice when Working with Resistant Families

Training course that creates a safe, reflective space in which to explore some of the most deep rooted and familiar stories in your professional lives. The course is free of charge to Telford & Wrekin Safeguarding Children Board contributing organisations and provides 7 hours of continuing

professional development time. [Further details.](#)

An introduction to the Family Solutions Team

Workshop Event to provide an introduction to the new Family Solution Team and an opportunity to work together to support and build on assets within families to prevent a child / young person from being accommodated or reunify a child / young person back to their family/extended family and kinship networks. [Download poster and more information.](#)

Cancer Conference

SECC Royal Shrewsbury Hospital's first ever Cancer Conference. Speakers from Public Health England, NICE and the Society of Radiographers. [Read more.](#)

Wider News

Telford Community Independence Hub

Telford Community Independence Hubs have been set up to offer early help and advice for people and/or their carers who need support to stay healthy and well. The aim of the hubs are to assist people to remain independent and active in their homes and communities, reducing pressure on services, including GPs, by giving people an alternative option.

In order for these hubs to be a success we need the support of GPs and Practice Nurses to refer patients. They will be held monthly in locations around the borough and offer a one-stop-shop for people wanting advice, information and support. As well as a drop-in service, people can make an appointment for

a full assessment. [Follow the link for further information.](#)

Suicide Bereavement

Suicide prevention is an NHS priority in England. Bereavement by suicide is a risk factor for suicide, but the needs of those bereaved by suicide have not been addressed, and little is known about how GPs support these patients, and how they deal with this aspect of their work. Follow the links for further information.

- [Suicide Bereavement UK Flyer](#)
 - [GPs experiences of dealing with parents bereaved by suicide](#)
 - [Suicide Bereavement Training](#)
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Advanced Care Planning for People with Dementia

NHS England has published a guide to advance care planning for people with dementia in all care settings. [Read more...](#)

Early Help Family Hubs - consultation

Shropshire Council has consulted with parents, stakeholders and staff to hear their views on proposals to restructure Early Help services and the concept of family hubs. The views gathered have helped to shape the proposals and have informed a second phase of the consultation. The proposal is that Children's Centre services are delivered from six key buildings instead of the existing 26 buildings.

Follow [this link](#) for further details on the consultation, how to access the questionnaire and event dates.



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