Telford & Wrekin Clinical Commissioning Group

Everyone Counts ‘one page plan’ 2014/2015

Development of our 5 year strategy – a whole system approach

The CCG will develop a revised 5 year strategy based on the Shropshire wide, whole system review currently underway. This, plus engagement with patient groups and clinicians will inform future service configuration across the Local Health Economy. In the meantime transformation will be underpinned by our values and principles.

<table>
<thead>
<tr>
<th>Patient centred</th>
<th>Empowered clinical leaders</th>
<th>Effective governance</th>
<th>Sound financial management</th>
<th>Quality drives productivity</th>
<th>Collaboration</th>
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STRATEGIC AIM: Improving quality and service transformation

- Zero tolerance of e.g. pressure sores, 52+ waits, 12 hrs trolley waits
- More people die at place of choice
- Culture change - risk averse clinical decision making
- Quality at centre of transformation

STRATEGIC AIM: Increasing life expectancy & reducing health inequalities

- Improved healthy life expectancy for all
- Narrower gaps between the best and worst health outcomes
- Renewed focus on reducing and managing CVD and Cancer
- More people supported to live independently & self care

STRATEGIC AIM: Encouraging healthier lifestyles

- Reduce levels of obesity
- Reduce alcohol related admissions
- Reduce smoking
- Reduce smoking at delivery
- Reduce low birth weights
- Promote breastfeeding

STRATEGIC AIM: Supporting vulnerable people

- Promote self care
- Develop e-solutions with patients
- Expand community rehabilitation and re-ablement
- Support carers
- Safeguarding a top priority
- Safe care environments

NHS Outcomes Framework

<table>
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<tr>
<th>Domain 1</th>
<th>Domain 2</th>
<th>Domain 3</th>
<th>Domain 4</th>
<th>Domain 5</th>
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</thead>
<tbody>
<tr>
<td>Preventing people dying prematurely</td>
<td>Enabling people with long term conditions</td>
<td>People with a positive experience of care</td>
<td>Treating and caring in a safe environment and protecting from harm</td>
<td>Mentoring and promoting healthy lifestyles</td>
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Strategic Themes, informed by JSNA & linked with Health & Well Being Strategy

- Quality, safety and clinical effectiveness
- Supporting independence and good mental health
- Support for carers & focus on Dementia and ASD
- Further reductions in teenage pregnancy, & smoking at delivery
- Maximum value is gained from every health pound spent

**Must do’s**

- No never events
- 18 week Referral to Treatment, 4 Hour Accident & Emergency and all Cancer Targets will be achieved in 2014/15
- No >12 hr post admission decision trolley waits
- No MRSA cases, and C-diff is below the LHE target
- Rigour in all aspects of contract monitoring,
- Collaborate with all partners
- Engage with patients and clinicians
- Provide sustainable solutions

6 Characteristics of modern NHS

1. A completely new approach to ensuring that citizens are fully included in all aspects of service design and change and that patients are fully empowered in their own care.
2. Wider primary care, provided at scale.
3. A modern model of integrated care.
4. Access to the highest quality urgent and emergency care.
5. A step-change in the productivity of elective care.
6. Specialised services concentrated in centres of excellence.

Local context and challenges

- CCG and Local Authority are coterminous, sharing the same boundaries and challenges, e.g. our young and older people populations are growing simultaneously
- Our Joint Strategic Needs Assessment identifies health inequalities between different communities and between men and women
- Acute service performance. Long term clinical and financial sustainability of all current NHS providers.

Everyone Counts: Local Priorities for 2014/15

Team around the Practice: Multi disciplinary Teams will identify patients with the most complex needs and ensure their care is planned and co-ordinated to avoid unplanned admissions.

Deliver the Better care Fund Plan: Two themes 1. enhancement of self care and community/voluntary sector engagement; 2. expansion of the Enablement Team and inclusion of string medical leadership to ensure care closer to home is facilitated for frail elderly people.

Emergency Admissions in Children U19: as part of our wider strategic objective to reduce emergency admission rates for paediatrics overall by 15% we will achieve a 25 reduction in emergency hospital admissions

Finance and QIPP

<table>
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<th>QIPP transformation scheme s</th>
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<td>20% improvement in Productivity for planned care</td>
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<tr>
<td>15% reduction in unplanned care activity</td>
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Enhance primary care to manage patients with the most complex needs and deliver more care closer to home

Cross cutting programme to improve pathways for patients with respiratory, Cardio Vascular Diseases and Cancers.

Review modernisation of Mental Health Services by improving community support – and agree next steps for better care and more efficiency

Promote evidence based/cost effective prescribing across primary care and review prescribing within secondary care.

Risk management

1. Ensuring the quality of commissioned services so they achieve outcomes framework targets
2. Delivery of Future Fit and ability to deliver safe sustainable services
3. Delivery of Better Care Fund Plan within short timescale required

Telford and Wrekin CCG